



Econfloor austria GmbH Quality floor 3- fold warranty

Product: Quality floor

Warranty Period

	Privat area	Professional area
Laminate flooring 7.0	15 years	5 years
Laminate flooring 8.0	30 years	5 years
Laminate flooring 10.0	30 years	5 years
Laminate flooring 12.0	30 years	5 years

Warranty conditions

This warranty applies to all listed laminate flooring installed in rooms subjected to normal use in accordance with the recommended use class specified by EN 685 . The warranty does not apply to use in wet or humid rooms. Failure to comply with installation, cleaning and care instructions, improper use, improper inappropriate conditions (e.g. unusual climatic, chemical or mechanical strain) will lead to an exclusion of claim under warranty. The warranty period begins on the day of purchase; it is not transferable and applies only to the original purchaser and original installation. The warranty does not restrict statutory warranty rights.

These warranty rights do not apply to the USA and Canada.

3-fold warranty:

1. Resistance against friction wear

A claim under warranty is given as soon as the decorative layer is completely removed over an area of at least one square centimeter. Wear on the edges of the flooring planks are excluded from the warranty.

2. Light-fastness

Light-fastness in accordance with Level 6 of the "blue wool scale". Test method in accordance with standard EN ISO 105-B02. This part of the standard describes a test method for determining the resistance of a dye to an artificial light source that is the equivalent of natural daylight. Natural aging is not covered by the warranty.



3. Resistance to staining

The effects of the following substances: acetone, hand creme, alcoholic beverages, natural fruit and vegetable juices, fats, coffee, cola drinks, nail varnish or similar.

Installation

The laminate flooring must have been installed in accordance with the installation instructions provided by econfloor austria GmbH. The installation instruction provided by econfloor austria GmbH are contained in the flooring packages.

Treatment

Inappropriate conditions and improper treatment will lead to an exclusion of claim under warranty. Floors in professionally used areas must have a dirt trap. Compliance with the cleaning and care instructions (enclosed with every package) is prerequisite for a claim under warranty. The warranty does not cover normal signs of wear and tear.

Claims under warranty

Every claim must be made in writing and accompanied by the original purchase receipt. Claims under warranty must be submitted within thirty days after the occurrence of the defect. We retain the right to view the damage on site or have it viewed by a third party before acknowledging a claim.

Performance under warranty

Performance under warranty is based exclusively on the current value of the product. The current value of the product is ascertained on the basis of the stated warranty period. Performance under warranty is reduced as follows for these floor types used in private rooms: by 1/5 every 3 years

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